

Job Title: Spa and Wellness manager

Location: Kipeleo, Collection in the Wild

About Us

Collection in the Wild is a group of luxury safari and beach properties offering unforgettable experiences to our guests. Kipeleo, our newest property, seeks to enhance our guest experience with an immersive wellness, spa, and fitness offering. We're currently seeking a Spa and Wellness manager to create an uplifting, inspiring, and unique guest experience, blending luxury service with local traditions.

Job Description

The Spa and Wellness Manager will plan and implement a comprehensive wellness program, provide a variety of spa treatments, oversee bespoke yoga and fitness offerings, and train staff in wellness services. You will be responsible for researching and incorporating traditional medicine healing techniques into our offering, using local plants and resources. You will oversee all operations at the Spa at Kipeleo.

The role involves creating a multi-sensory experience for our guests.

Responsibilities

1. Wellness Program Development and Management:

- Plan, develop, and implement a comprehensive wellness program tailored to our guests' needs, including yoga and fitness offerings.
- Train and supervise staff to ensure consistency and high quality in the delivery of wellness, fitness, and spa services.

2. Spa Treatments:

- Provide a variety of spa treatments, including massage and other wellness offerings.
- Train staff to offer hair services, such as blow drying, ensuring guests look and feel their best after their spa treatments.

3. Fitness and Yoga Instruction:

- Oversee yoga and fitness offerings, creating a variety of experiences suitable for all fitness levels.
- Provide personalized guidance to guests

4. Incorporation of Traditional Medicine Techniques:

- Research and incorporate traditional medicine techniques into our wellness offerings.
- Use local plants and resources, focusing on sustainability and respect for the local ecosystem.

5. Multi-sensory Experience:

- Develop and offer experiences that engage all of the senses, ensuring guests enjoy a complete feeling of relaxation and rejuvenation.
- Regularly update offerings to keep them fresh and appealing.

6. **Guest Experience**:

- Ensure each guest's experience is unique, high-end, uplifting, and inspiring.
- Be ready and willing to adapt services to guest preferences and feedback.

Qualifications

- A minimum of 5 years of experience as a Spa and Wellness Therapist, with a strong background in holistic wellness.
- Recognized qualifications in wellness therapies and treatments.
- Experience in a high-end spa or wellness center.
- Strong knowledge or curiosity of traditional medicine techniques and a willingness to incorporate them into modern wellness practices.
- Experience with training spa and wellness services.
- Excellent customer service skills, with a passion for creating unique and memorable guest experiences.
- Willingness to work remotely and flexibility to adapt to a dynamic work environment.
- Proficiency in English. Knowledge of additional languages would be a plus.

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To apply for this position, please submit your CV and a cover letter explaining your passion for wellness and how your skills and experience align with the role at Kipeleo.

Please note, only candidates with suitable experience and qualifications will be contacted. Collection in the Wild is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

Application Deadline: December 2024